



@gmail.com>

Letter of Authorization - Request for Historical Usage - ESI ID 10443720006660639
[Incident: 150415-001069]

1 message

Contact Center <ContactCenter@oncor.com>
Reply-To: Contact Center <ContactCenter@oncor.com>
To: @gmail.com

Thu, Apr 16, 2015 at 2:38 AM

Please find the incident summary below. Should you require additional information, please indicate in the reply space provided below. Thank you!

To update this question by email, please reply to this message. Because your reply will be automatically processed, it is necessary to enter your reply in the space below.

[===> Please enter your reply below this line <===]

[===> Please enter your reply above this line <===]

Subject

Letter of Authorization - Request for Historical Usage - ESI ID 10443720006660639

Discussion Thread

Response Via Email (Penny R)

04/16/2015 02:38 AM

Your request has been processed. Your usage data file is attached in a compressed file format.

Attachments to this email are located below the confidentiality statement.

Best Regards,

Penny R
Oncor
Contact Center Correspondence Team
contactcenter@oncor.com

Delivering Excellence

Auto-Response

04/15/2015 02:30 PM

Thank you for contacting Oncor. This reply is confirmation that your request has been received and will be processed within 48 hours.

For immediate reporting of a power outage, please call (888) 313-4747. For your convenience we also offer two additional ways you can notify us of your outage. Sign up for our TEXT Program by texting the word REG to 66267 and follow the prompts or you can report your outage and get status updates via our website at <http://stormcenter.oncor.com>

We appreciate your patience.

Oncor
Contact Center Correspondence Team
contactcenter@oncor.com

Customer By Email ()

04/15/2015 02:30 PM

Attached. Please forward results to this email address as soon as possible.

Question Reference #150415-001069

Date Created: 04/15/2015 02:30 PM

Last Updated: 04/16/2015 02:38 AM

Status: Solved

Number of Lock(s): 0

Number of Lock Bar(s): 0

Training Opportunity: No

Original Queue: Usage History


Incident Condition: On Work

Contact Center Category: Usage History

prev_status

Unresolved

[---001:001598:27889---]

 .zip
17K